S3 Student Satisfaction Survey Results
Administered: September 2022-May 2023

Percentage of participants that “Strongly agree” or “Agree” with the following:

- I would recommend S3 to a friend: 90%
- I was given helpful advice: 84%
- I would return in the future: 89%

To what extent do you agree with the following statements? "Strongly agree" or "Agree":

- I felt understood: 81%
- S3 respected my privacy: 94%

“Come! Nobody will trivialize your problems or disrespect you, so you don't have anything to lose!”

“It is a good way to talk to someone and make a connection so that if or when you need help with something (academic extension, solutions to a problem, etc.) you have someone you can talk to. They also are helpful in that at MIT many students struggle in similar ways so they may have already come up with solutions you wouldn't initially think of.”

“Just go in with an open mind and ready to talk. Know that they won’t necessarily be able to give you a solution to all your problems, but they will be more than ready to listen and support you in finding a solution that works for you.”

“There is no harm in visiting for a short meeting. Even when I did not have specific actions less in mind like extensions, I always left feeling like a weight was lifted off of me by discussing issues and receiving advice in a friendly and relaxed atmosphere. There are no stakes, and I always felt very supported.”

Top 3 Ways
Students hear about S3

1. Friend
2. Professor
3. Academic Advisor