Top 3 Ways Students hear about S3

1. Friend
2. S3 Professor
3. Academic

To what extent do you agree with the following statements? “Strongly agree” or “Agree”

- I felt understood: 88%
- I got what I hoped for from my meeting with S3: 87%
- S3 respected my privacy: 97%
- I felt at ease talking to my S3 dean: 90%
- I was satisfied with my S3 experience: 90%

What things during the pandemic is S3 doing well or you would like them to keep doing once back on campus?

- “Having a virtual option is helpful for students with medical problems since going in person would have been a challenge or unsafe at times, so keeping that option would be great.”
- “I think S3 has been doing pretty well remotely from what I have experienced and heard from others! Maybe having a zoom option in the future would help some students feel more comfortable coming, i.e. calling in from their single instead of being in the waiting room.”

What would you tell a student who is undecided about coming to S3?

- “Do not feel ashamed or afraid. Everyone needs support in some form. This is one of the best ways to get that support at MIT.”
- “I would tell him to please just give it a chance because it has made my school years feel so much better than what it could have been.”
- “I would tell them that they’ve really pulled me out of some unfortunate/difficult situations. I

S3 Student Satisfaction Survey Results
Administered: 9.8.20 to 5.20.21

Percentage of participants that “Strongly agree” or “Agree” with the following statements...

92% I would recommend S3 to a friend
95% I was given helpful advice
91% I would return in the future

I was satisfied with my S3 experience
I felt at ease talking to my S3 dean
S3 respected my privacy
I got what I hoped for from my meeting with S3
I felt understood

0% 20% 40% 60% 80% 100%