S3 Student Satisfaction Survey Results
Administered: 8.28.17 to 3.9.18

Percentage of participants that “Strongly agree” or “Agree” with the following statements...

- 94% I would recommend S3 to a friend
- 90% I was given helpful advice
- 94% I would return in the future

To what extent do you agree with the following statements?
"Strongly agree" or "Agree"

- I felt understood: 88%
- I got what I hoped from my meeting with S3: 85%
- S3 respected my privacy: 98%
- I felt welcome when I entered the office: 93%
- I was satisfied with my S3 experience: 89%

What do you wish you knew before you visited S3?

- “How helpful it is, and the ease when compared to a super bureaucratic system.”
- “That the deans are also there for emotional support and actually listen, they won’t blame you for doing badly in school.”
- “That S3 wouldn’t turn me away for my “invalid” needs; that they’re a valuable resource that can help me through things besides getting extensions on assignments.”

What would you tell a student who is on the fence about coming to S3?

- “They are very understanding and you can even come by if you don’t have academic troubles. They’re there to help.”
- “I would tell them that they have nothing to lose and everything is gain. Even if S3 can’t offer any material help, talking through things has a true psychological beneficial effect.”

Top 3 Ways Students hear about S3

1. Friend
2. S3 Presentation
3. Graduate Resident Tutor