S3 Student Satisfaction Survey Results
Administered: 9.2.19 to 3.6.20

Percentage of participants that “Strongly agree” or “Agree” with the following statements...

- **91%** I would recommend S3 to a friend
- **81%** I was given helpful advice
- **91%** I would return in the future

To what extent do you agree with the following statements? "Strongly agree" or "Agree"

- **81%** I felt understood
- **82%** I got what I hoped for from my meeting with S3
- **92%** S3 respected my privacy
- **88%** I felt welcome when I entered the office
- **85%** I was satisfied with my S3 experience

What do you wish you knew before you visited S3?

- “I wish I knew it was that easy. I went in and talked to someone without a long wait, and I got the extensions I needed to be able to deal with my health.”
- “I wish I had known that depression is accepted as a valid reason to ask for help so that I was not worried that I would be turned away.”

What would you tell a student who is on the fence about coming to S3?

- “Asking for help can feel hard sometimes, but it never hurts. Don’t struggle alone.”
- “Be proactive! I had already taken a few steps towards recovery, and having a practical sense of what S3 can do to help is helpful for everyone.”
- “I would tell them that deans are so thoughtful and kind, and that they should definitely come to S3 just as a chance to talk and explore possibilities to improve quality of life.”

Top 3 Ways Students hear about S3

1. Friend
2. S3 Presentation
3. Graduate Resident Advisor