S3 Student Satisfaction Survey Results
Administered Spring, 2017

Percentage of participants that “Strongly agree” or “Agree” with the following statements...

- 90% I would recommend S3 to a friend
- 90% I was given helpful advice
- 91% I would return in the future

To what extent do you agree with the following statements?
"Strongly agree" or "Agree"

- 91% I felt understood
- 85% I got what I hoped from my meeting with S3
- 96% S3 respected my privacy
- 97% I felt welcome when I entered the office
- 89% I was satisfied with my S3 experience

What do you wish you knew before you visited S3?
- “How easy it was to talk to S3.”
- “How supportive they are of the holistic health of a student.”
- “It's not as scary as it seems and if you find the right dean you won’t even feel judged about your performance or lack thereof.”
- “The earlier you go the better. It’s okay to plan for disasters.”

What would you tell a student who is on the fence about coming to S3?
- “It is super simple, welcoming, and easy. If you think that you are not going to get help for whatever it is you need, you are wrong. You will get help, even if you do not yet know what it is that you need.”
- “It’s not a big deal to go at all, and if you’re struggling it’s always better to ask for help than try to ignore it or deal with it alone.”
- “You have nothing to lose, they are very helpful and you can talk to different deans until you find what you’re looking for.”

Top 3 Ways Students hear about S3
1. Graduate Resident Tutor
2. S3 Presentation
3. Academic Advisor