

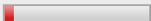
# Graduate Housing Survey

**Description:** Please make all questions voluntary and please add optional separate drawing survey at the end.

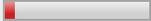
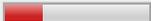
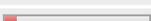
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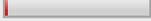
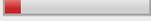
**Date Range:** 11/13/2018 9:30:00 AM - 12/7/2018 11:59:00 PM

**Total Respondents:** 971

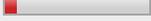
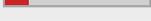
Q1. At the moment, how satisfied are you with your housing situation?			
Count	Percent		
25	2.57%		Very dissatisfied
57	5.87%		Dissatisfied
105	10.81%		Neither satisfied nor dissatisfied
529	54.48%		Satisfied
255	26.26%		Very satisfied
971	Respondents		

Q2. Please explain why you were dissatisfied with your experience:			
Count	Percent		
58	100.00%		
58	Respondents		

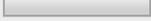
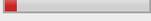
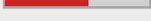
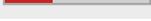
Q3. Where do you currently live?			
Count	Percent		
66	6.86%		70 Amherst Street
256	26.61%		Sidney-Pacific
217	22.56%		Ashdown House
60	6.24%		The Warehouse
62	6.44%		Edgerton House
139	14.45%		Tang Hall
79	8.21%		Eastgate
83	8.63%		Westgate
962	Respondents		

Q4. Housing and Residential Services implemented the following pilot programs this year: Singles in Family Housing - single students living in Westgate Efficiencies Couples in Single Housing - couples living in Sidney-Pacific, Edgerton or 70 Amherst St Roommate/Group Selection - groups with a single application living in Tang, Sidney-Pacific, Edgerton Did you participate in any of these programs?			
Count	Percent		
17	1.78%		Singles in Family Housing - single students living in Westgate Efficiencies
12	1.26%		Couples in Single Housing - couples living in Sidney-Pacific, Edgerton or 70 Amherst St
106	11.12%		Roommate/Group Selection - groups with a single application living in Tang, Sidney-Pacific, Edgerton
818	85.83%		None
953	Respondents		

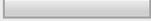
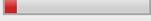
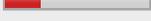
Q5. Please indicate your level of agreement with the following: - I was satisfied with the number of building options available to apply to live in

Count	Percent		
0	0.00%		Strongly disagree
1	8.33%		Disagree
1	8.33%		Neither agree or disagree
8	66.67%		Agree
2	16.67%		Strongly agree
12	Respondents		

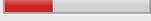
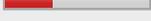
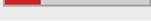
Q6. Please indicate your level of agreement with the following: - I enjoy living in an adults only community

Count	Percent		
0	0.00%		Strongly disagree
0	0.00%		Disagree
1	8.33%		Neither agree or disagree
7	58.33%		Agree
4	33.33%		Strongly agree
12	Respondents		

Q7. Please indicate your level of agreement with the following: - I am satisfied I chose to live on campus

Count	Percent		
0	0.00%		Strongly disagree
0	0.00%		Disagree
1	8.33%		Neither agree or disagree
3	25.00%		Agree
8	66.67%		Strongly agree
12	Respondents		

Q8. Please indicate your level of agreement with the following: - I am satisfied with my connection to my residential community

Count	Percent		
0	0.00%		Strongly disagree
1	8.33%		Disagree
4	33.33%		Neither agree or disagree
4	33.33%		Agree
3	25.00%		Strongly agree
12	Respondents		

Q9. You indicated something in your experience didn't go as well as we would hope. Would you tell us a little more about it?

Count	Percent	
1	100.00%	
1	Respondents	

Q10. Please indicate your level of agreement with the following: - I was satisfied with the number of building options available to apply to live in

Count	Percent		
2	11.76%		Strongly disagree
0	0.00%		Disagree
5	29.41%		Neither agree or disagree
6	35.29%		Agree
4	23.53%		Strongly agree
17	Respondents		

Q11. Please indicate your level of agreement with the following: - I enjoy living in a community with children

Count	Percent		
0	0.00%		Strongly disagree
2	11.76%		Disagree
8	47.06%		Neither agree or disagree
6	35.29%		Agree
1	5.88%		Strongly agree
17	Respondents		

Q12. Please indicate your level of agreement with the following: - I am satisfied I chose to live on campus

Count	Percent		
0	0.00%		Strongly disagree
0	0.00%		Disagree
2	12.50%		Neither agree or disagree
7	43.75%		Agree
7	43.75%		Strongly agree
16	Respondents		

Q13. Please indicate your level of agreement with the following: - I am satisfied with my connection to my residential community

Count	Percent		
0	0.00%		Strongly disagree
3	17.65%		Disagree
5	29.41%		Neither agree or disagree
5	29.41%		Agree
4	23.53%		Strongly agree
17	Respondents		

Q14. You indicated something in your experience didn't go as well as we would hope. Would you tell us a little more about it?

Count	Percent	
5	100.00%	
5	Respondents	

Q15. Please indicate your level of agreement with the following: - I was satisfied with the number of building options available to apply to live in

Count	Percent		
1	0.96%		Strongly disagree
9	8.65%		Disagree
20	19.23%		Neither disagree or agree
38	36.54%		Agree
36	34.62%		Strongly agree
104	Respondents		

Q16. Please indicate your level of agreement with the following: - I enjoy living in an adults only community

Count	Percent		
0	0.00%		Strongly disagree
2	1.96%		Disagree
14	13.73%		Neither disagree or agree
40	39.22%		Agree
46	45.10%		Strongly agree
102	Respondents		

Q17. Please indicate your level of agreement with the following: - I am satisfied with the ability to apply to the allocation with roommates

Count	Percent		
2	1.94%		Strongly disagree
0	0.00%		Disagree
12	11.65%		Neither disagree or agree
25	24.27%		Agree
64	62.14%		Strongly agree
103	Respondents		

Q18. Please indicate your level of agreement with the following: - I am satisfied I chose to live on campus

Count	Percent		
1	0.96%		Strongly disagree
2	1.92%		Disagree
7	6.73%		Neither disagree or agree
30	28.85%		Agree
64	61.54%		Strongly agree
104	Respondents		

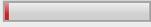
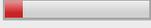
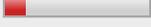
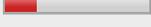
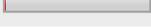
Q19. Please indicate your level of agreement with the following: - I am satisfied with my connection to my residential community

Count	Percent		
3	2.88%		Strongly disagree
5	4.81%		Disagree
24	23.08%		Neither disagree or agree
35	33.65%		Agree
37	35.58%		Strongly agree
104	Respondents		

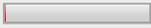
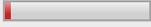
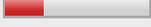
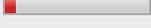
Q20. You indicated something in your experience didn't go as well as we would hope. Would you tell us a little more about it?

Count	Percent	
13	100.00%	
13	Respondents	

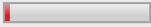
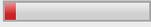
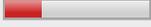
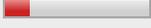
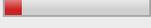
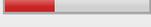
Q21. Please indicate your level of agreement with the following: - I was satisfied with the number of building options available to apply to live in

Count	Percent		
23	2.83%		Strongly disagree
101	12.41%		Disagree
116	14.25%		Neither agree or disagree
389	47.79%		Agree
179	21.99%		Strongly agree
6	0.74%		Not applicable
814	Respondents		

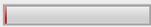
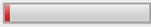
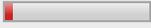
Q22. Please indicate your level of agreement with the following: - I enjoy living in an adults only community

Count	Percent		
7	0.86%		Strongly disagree
31	3.82%		Disagree
128	15.78%		Neither agree or disagree
219	27.00%		Agree
366	45.13%		Strongly agree
60	7.40%		Not applicable
811	Respondents		

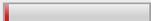
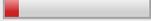
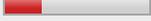
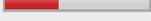
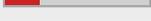
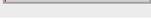
Q23. Please indicate your level of agreement with the following: - I enjoy living in a community with families

Count	Percent		
25	3.10%		Strongly disagree
59	7.31%		Disagree
209	25.90%		Neither agree or disagree
140	17.35%		Agree
96	11.90%		Strongly agree
278	34.45%		Not applicable
807	Respondents		

Q24. Please indicate your level of agreement with the following: - I am satisfied I chose to live on campus

Count	Percent		
8	0.99%		Strongly disagree
28	3.46%		Disagree
44	5.44%		Neither agree or disagree
255	31.52%		Agree
469	57.97%		Strongly agree
5	0.62%		Not applicable
809	Respondents		

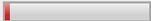
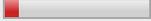
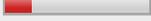
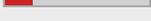
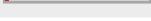
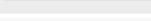
Q25. Please indicate your level of agreement with the following: - I am satisfied with my connection to my residential community

Count	Percent		
22	2.71%		Strongly disagree
79	9.74%		Disagree
208	25.65%		Neither agree or disagree
301	37.11%		Agree
194	23.92%		Strongly agree
7	0.86%		Not applicable
811	Respondents		

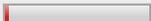
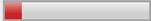
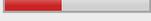
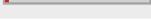
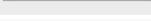
Q26. You indicated something in your experience didn't go as well as we would hope. Would you tell us a little more about it?

Count	Percent	
177	100.00%	
177	Respondents	

Q27. Please indicate your level of satisfaction with the following for the last experience you had with the process: - The application process to get graduate housing (also known as the housing allocation or housing lottery)

Count	Percent		
35	3.70%		Very dissatisfied
94	9.93%		Dissatisfied
179	18.90%		Neither dissatisfied nor satisfied
409	43.19%		Satisfied
181	19.11%		Very satisfied
25	2.64%		Not applicable
24	2.53%		I don't remember
947	Respondents		

Q28. Please indicate your level of satisfaction with the following for the last experience you had with the process: - The length of time between submitting your application for housing and receiving a building assignment

Count	Percent		
27	2.86%		Very dissatisfied
110	11.66%		Dissatisfied
177	18.77%		Neither dissatisfied nor satisfied
374	39.66%		Satisfied
173	18.35%		Very satisfied
25	2.65%		Not applicable
57	6.04%		I don't remember
943	Respondents		

Q29. Please indicate your level of satisfaction with the following for the last experience you had with the process: - The application process to get on the waiting list for graduate housing

Count	Percent		
13	1.40%		Very dissatisfied
43	4.63%		Dissatisfied
92	9.90%		Neither dissatisfied nor satisfied
130	13.99%		Satisfied
67	7.21%		Very satisfied
502	54.04%		Not applicable
82	8.83%		I don't remember
929	Respondents		

Q30. Please indicate your level of satisfaction with the following for the last experience you had with the process: - The time between applying to the waitlist for housing to receiving your housing offer

Count	Percent		
23	2.48%		Very dissatisfied
45	4.85%		Dissatisfied
95	10.24%		Neither dissatisfied nor satisfied
153	16.49%		Satisfied
62	6.68%		Very satisfied
471	50.75%		Not applicable
79	8.51%		I don't remember
928	Respondents		

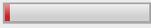
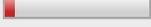
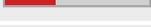
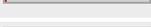
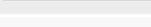
Q31. Please indicate your level of satisfaction with the following for the last experience you had with the process: - The length of time between getting your building assignment and getting your actual room assignment

Count	Percent		
22	2.35%		Very dissatisfied
83	8.85%		Dissatisfied
168	17.91%		Neither dissatisfied nor satisfied
343	36.57%		Satisfied
184	19.62%		Very satisfied
40	4.26%		Not applicable
98	10.45%		I don't remember
938	Respondents		

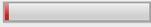
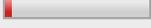
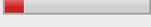
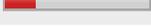
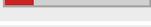
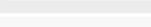
Q32. Please indicate your level of satisfaction with the following for the last experience you had with the process: - The date I was allowed to move in

Count	Percent		
36	3.83%		Very dissatisfied
77	8.20%		Dissatisfied
115	12.25%		Neither dissatisfied nor satisfied
389	41.43%		Satisfied
297	31.63%		Very satisfied
13	1.38%		Not applicable
12	1.28%		I don't remember
939	Respondents		

Q33. Please indicate your level of satisfaction with the following for the last experience you had with the process: - The room assignment I received

Count	Percent		
34	3.62%		Very dissatisfied
63	6.70%		Dissatisfied
115	12.23%		Neither dissatisfied nor satisfied
379	40.32%		Satisfied
329	35.00%		Very satisfied
15	1.60%		Not applicable
5	0.53%		I don't remember
940	Respondents		

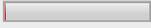
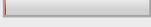
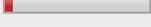
Q34. Please indicate your level of satisfaction with the following for the last experience you had with the process: - The roommates assigned to the shared living space

Count	Percent		
27	2.87%		Very dissatisfied
43	4.57%		Dissatisfied
121	12.86%		Neither dissatisfied nor satisfied
200	21.25%		Satisfied
188	19.98%		Very satisfied
325	34.54%		Not applicable
37	3.93%		I don't remember
941	Respondents		

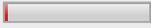
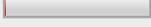
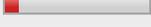
Q35. Please explain why you were dissatisfied with your experience:

Count	Percent		
296	100.00%		
296	Respondents		

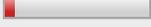
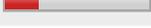
Q36. Did you receive the following information for your current assignment? (Please check all that apply) - Terms of my License Agreement

Count	Percent		
855	93.34%		Yes
7	0.76%		No
4	0.44%		Not applicable
50	5.46%		I do not remember
916	Respondents		

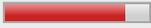
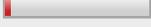
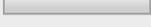
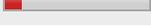
Q37. Did you receive the following information for your current assignment? (Please check all that apply) - My License Status (i.e. renewable, nonrenewable, continuing)

Count	Percent		
802	88.04%		Yes
16	1.76%		No
7	0.77%		Not applicable
86	9.44%		I do not remember
911	Respondents		

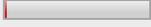
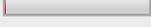
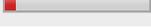
Q38. Did you receive the following information for your current assignment? (Please check all that apply) - My Residence's Emergency Procedures

Count	Percent		
631	69.11%		Yes
63	6.90%		No
5	0.55%		Not applicable
214	23.44%		I do not remember
913	Respondents		

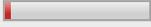
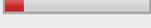
Q39. Did you receive the following information for your current assignment? (Please check all that apply) - Guest Policy

Count	Percent		
761	83.63%		Yes
39	4.29%		No
2	0.22%		Not applicable
108	11.87%		I do not remember
910	Respondents		

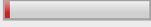
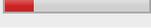
Q40. Did you receive the following information for your current assignment? (Please check all that apply) - Termination Policy

Count	Percent		
830	91.01%		Yes
11	1.21%		No
3	0.33%		Not applicable
68	7.46%		I do not remember
912	Respondents		

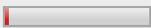
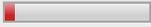
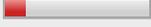
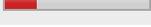
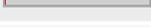
Q41. Did you receive the following information for your current assignment? (Please check all that apply) - Sublicensing Policy

Count	Percent		
741	81.70%		Yes
39	4.30%		No
5	0.55%		Not applicable
122	13.45%		I do not remember
907	Respondents		

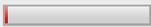
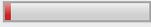
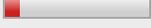
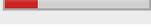
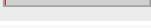
Q42. Did you receive the following information for your current assignment? (Please check all that apply) - Family Housing Spouse/Partner Policy

Count	Percent		
360	39.56%		Yes
34	3.74%		No
335	36.81%		Not applicable
181	19.89%		I do not remember
910	Respondents		

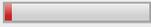
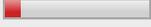
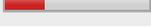
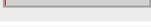
Q43. Please indicate your agreement of the following statements in your current housing assignment: - I am able to easily locate MIT's housing policies and procedures when needed

Count	Percent		
22	2.41%		Strongly disagree
64	7.03%		Disagree
130	14.27%		Neither disagree nor agree
486	53.35%		Agree
201	22.06%		Strongly agree
8	0.88%		Not applicable
911	Respondents		

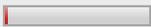
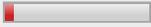
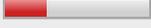
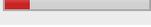
Q44. Please indicate your agreement of the following statements in your current housing assignment: - I understand the terms of my License Agreement

Count	Percent		
16	1.77%		Strongly disagree
39	4.32%		Disagree
91	10.08%		Neither disagree nor agree
548	60.69%		Agree
205	22.70%		Strongly agree
4	0.44%		Not applicable
903	Respondents		

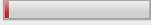
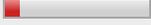
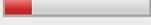
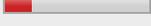
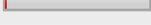
Q45. Please indicate your agreement of the following statements in your current housing assignment: - I understand my License Status (i.e. renewable, nonrenewable, continuing)

Count	Percent		
20	2.20%		Strongly disagree
44	4.83%		Disagree
100	10.98%		Neither disagree nor agree
488	53.57%		Agree
253	27.77%		Strongly agree
6	0.66%		Not applicable
911	Respondents		

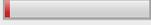
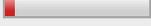
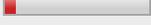
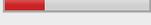
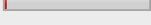
Q46. Please indicate your agreement of the following statements in your current housing assignment: - My residence reviews emergency procedures annually

Count	Percent		
20	2.21%		Strongly disagree
53	5.84%		Disagree
262	28.89%		Neither disagree nor agree
357	39.36%		Agree
159	17.53%		Strongly agree
56	6.17%		Not applicable
907	Respondents		

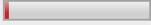
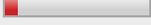
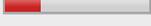
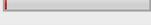
Q47. Please indicate your agreement of the following statements in your current housing assignment: - I know where to find information about emergency procedures

Count	Percent		
22	2.43%		Strongly disagree
96	10.62%		Disagree
168	18.58%		Neither disagree nor agree
437	48.34%		Agree
172	19.03%		Strongly agree
9	1.00%		Not applicable
904	Respondents		

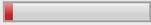
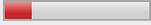
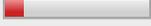
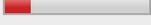
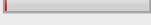
Q48. Please indicate your agreement of the following statements in your current housing assignment: - I know that I may have an overnight guest no more than 3 consecutive days and extended visitations require the approval of my Head of House

Count	Percent		
34	3.74%		Strongly disagree
62	6.81%		Disagree
71	7.80%		Neither disagree nor agree
481	52.86%		Agree
250	27.47%		Strongly agree
12	1.32%		Not applicable
910	Respondents		

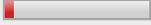
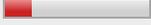
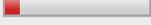
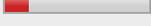
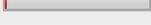
Q49. Please indicate your agreement of the following statements in your current housing assignment: - I know that in order to terminate my license agreement, I must give 30 days' notice

Count	Percent		
25	2.74%		Strongly disagree
59	6.47%		Disagree
83	9.10%		Neither disagree nor agree
506	55.48%		Agree
230	25.22%		Strongly agree
9	0.99%		Not applicable
912	Respondents		

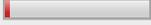
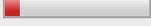
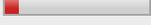
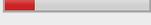
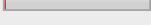
Q50. Please indicate your agreement of the following statements in your current housing assignment: - I know that termination dates are predetermined for the end of each month

Count	Percent		
50	5.49%		Strongly disagree
169	18.55%		Disagree
118	12.95%		Neither disagree nor agree
402	44.13%		Agree
162	17.78%		Strongly agree
10	1.10%		Not applicable
911	Respondents		

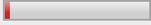
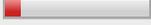
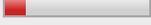
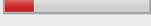
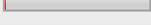
Q51. Please indicate your agreement with the following statements: - I understand there are termination fees applied in September, October, February and March if I terminate my license in those months

Count	Percent		
58	6.35%		Strongly disagree
168	18.38%		Disagree
95	10.39%		Neither disagree nor agree
429	46.94%		Agree
154	16.85%		Strongly agree
10	1.09%		Not applicable
914	Respondents		

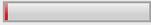
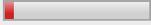
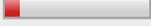
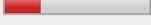
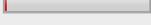
Q52. Please indicate your agreement with the following statements: - I understand if I terminate for an unapproved reason, I will be responsible for rent until my vacancy is filled

Count	Percent		
31	3.41%		Strongly disagree
91	10.02%		Disagree
89	9.80%		Neither disagree nor agree
504	55.51%		Agree
186	20.48%		Strongly agree
7	0.77%		Not applicable
908	Respondents		

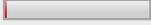
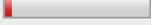
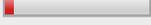
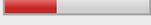
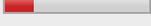
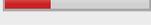
Q53. Please indicate your agreement with the following statements: - I know where to find information on sublicensing (process of renting personal room/apartment to MIT affiliates)

Count	Percent		
33	3.63%		Strongly disagree
99	10.88%		Disagree
131	14.40%		Neither disagree nor agree
461	50.66%		Agree
180	19.78%		Strongly agree
6	0.66%		Not applicable
910	Respondents		

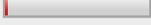
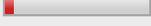
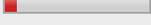
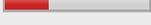
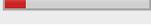
Q54. Please indicate your agreement with the following statements: - I understand that in order to sublicense my apartment I must receive approval from the Housing and Residential Services office

Count	Percent		
21	2.32%		Strongly disagree
58	6.40%		Disagree
91	10.04%		Neither disagree nor agree
500	55.19%		Agree
223	24.61%		Strongly agree
13	1.43%		Not applicable
906	Respondents		

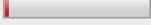
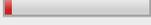
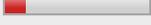
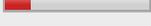
Q55. Please indicate your agreement with the following statements: - If I have a spouse or partner, I know I must provide proof of an established household

Count	Percent		
14	1.54%		Strongly disagree
41	4.52%		Disagree
58	6.39%		Neither disagree nor agree
324	35.72%		Agree
181	19.96%		Strongly agree
289	31.86%		Not applicable
907	Respondents		

Q56. Please indicate your agreement with the following statements: - I understand that my family must be in residence within 30 days of the start of my license agreement and we must participate in a visual family verification process

Count	Percent		
21	2.32%		Strongly disagree
57	6.30%		Disagree
74	8.18%		Neither disagree nor agree
275	30.39%		Agree
132	14.59%		Strongly agree
346	38.23%		Not applicable
905	Respondents		

Q57. Please indicate your agreement with the following statements: - I found my questions about policies or processes have been answered by staff in the Housing and Residential Services office

Count	Percent		
24	2.63%		Strongly disagree
43	4.71%		Disagree
132	14.46%		Neither disagree nor agree
382	41.84%		Agree
163	17.85%		Strongly agree
169	18.51%		Not applicable
913	Respondents		

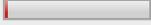
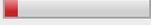
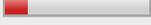
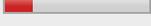
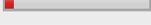
Q58. Do you have general feedback on our policies and procedures?

Count	Percent	
170	100.00%	
170	Respondents	

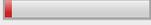
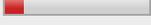
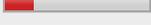
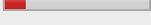
Q59. What is your preferred method to receive information about the types of housing policies and procedures described in the previous questions?

Count	Percent	
661	100.00%	
661	Respondents	

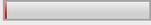
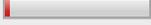
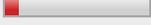
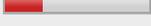
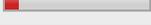
Q60. Please indicate your agreement with the following statements: - I easily found the information I needed for move-in on the Housing & Residential Services web site.

Count	Percent		
17	1.91%		Strongly disagree
77	8.67%		Disagree
142	15.99%		Neither agree nor disagree
423	47.64%		Agree
173	19.48%		Strongly agree
56	6.31%		I don't remember
888	Respondents		

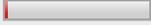
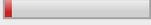
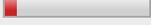
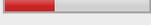
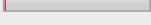
Q61. Please indicate your agreement with the following statements: - The information in the check-in packet I received at my residence was helpful to me

Count	Percent		
41	4.62%		Strongly disagree
63	7.09%		Disagree
118	13.29%		Neither agree nor disagree
359	40.43%		Agree
180	20.27%		Strongly agree
127	14.30%		I don't remember
888	Respondents		

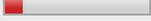
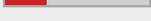
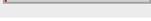
Q62. Please indicate your agreement with the following statements: - The email I received about checking in from MIT Housing & Residential Services was helpful

Count	Percent		
14	1.58%		Strongly disagree
29	3.27%		Disagree
83	9.36%		Neither agree nor disagree
442	49.83%		Agree
231	26.04%		Strongly agree
88	9.92%		I don't remember
887	Respondents		

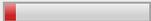
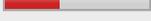
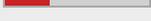
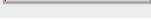
Q63. Please indicate your agreement with the following statements: - It was easy to move into the building

Count	Percent		
20	2.25%		Strongly disagree
40	4.50%		Disagree
74	8.32%		Neither agree nor disagree
443	49.83%		Agree
306	34.42%		Strongly agree
6	0.67%		I don't remember
889	Respondents		

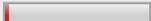
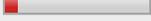
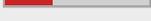
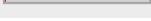
Q64. Please indicate your agreement with the following statements: - My room was configured in a way I expected.

Count	Percent		
28	3.16%		Strongly disagree
59	6.66%		Disagree
109	12.30%		Neither agree nor disagree
423	47.74%		Agree
258	29.12%		Strongly agree
9	1.02%		I don't remember
886	Respondents		

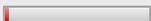
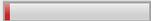
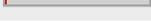
Q65. Please indicate your agreement with the following statements: - My room/apartment was clean when I moved in.

Count	Percent		
70	7.87%		Strongly disagree
99	11.14%		Disagree
100	11.25%		Neither agree nor disagree
338	38.02%		Agree
275	30.93%		Strongly agree
7	0.79%		I don't remember
889	Respondents		

Q66. Please indicate your agreement with the following statements: - The building has the amenities I need.

Count	Percent		
23	2.58%		Strongly disagree
62	6.97%		Disagree
81	9.10%		Neither agree nor disagree
425	47.75%		Agree
294	33.03%		Strongly agree
5	0.56%		I don't remember
890	Respondents		

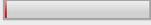
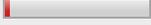
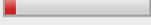
Q67. Please indicate your agreement with the following statements: - Overall, the housing staff I interacted with when I moved in were friendly and approachable.

Count	Percent		
23	2.59%		Strongly disagree
33	3.71%		Disagree
74	8.32%		Neither agree nor disagree
376	42.29%		Agree
370	41.62%		Strongly agree
13	1.46%		I don't remember
889	Respondents		

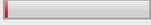
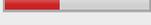
Q68. You indicated something in your experience didn't go as well as we would hope. Would you tell us a little more about it?

Count	Percent	
240	100.00%	
240	Respondents	

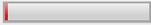
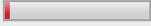
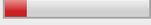
Q69. Now that you have lived in the building for some time, please indicate your level of agreement with the following: - The house staff are helpful (House Manager, Front Desk Staff, Maintenance and Housekeeping).

Count	Percent		
12	1.35%		Strongly disagree
30	3.36%		Disagree
67	7.51%		Neither agree nor disagree
398	44.62%		Agree
385	43.16%		Strongly agree
892	Respondents		

Q70. Now that you have lived in the building for some time, please indicate your level of agreement with the following: - My building is generally kept clean.

Count	Percent		
16	1.80%		Strongly disagree
47	5.27%		Disagree
73	8.19%		Neither agree nor disagree
417	46.80%		Agree
338	37.93%		Strongly agree
891	Respondents		

Q71. Now that you have lived in the building for some time, please indicate your level of agreement with the following: - I am satisfied with after hours and weekend response time for facility concerns

Count	Percent		
15	1.69%		Strongly disagree
30	3.37%		Disagree
138	15.51%		Neither agree nor disagree
403	45.28%		Agree
304	34.16%		Strongly agree
890	Respondents		

Q72. You indicated something in your experience didn't go as well as we would hope. Would you tell us a little more about it?

Count	Percent		
81	100.00%		
81	Respondents		

Q73. Have you submitted a work order request?

Count	Percent		
591	66.03%		Yes
304	33.97%		No
895	Respondents		

Q74. Since you have submitted a work order request, please indicate your level of agreement with the following: - It is easy to submit work orders for repairs or maintenance.

Count	Percent		
4	0.68%		Strongly disagree
14	2.37%		Disagree
17	2.88%		Neither agree nor disagree
263	44.58%		Agree
292	49.49%		Strongly agree
590	Respondents		

Q75. Since you have submitted a work order request, please indicate your level of agreement with the following: - The status of my work orders are communicated to me.

Count	Percent		
13	2.21%		Strongly disagree
38	6.45%		Disagree
38	6.45%		Neither agree nor disagree
263	44.65%		Agree
237	40.24%		Strongly agree
589	Respondents		

Q76. Since you have submitted a work order request, please indicate your level of agreement with the following: - Work orders are resolved in a timely manner.

Count	Percent		
25	4.24%		Strongly disagree
38	6.44%		Disagree
59	10.00%		Neither agree nor disagree
214	36.27%		Agree
254	43.05%		Strongly agree
590	Respondents		

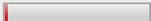
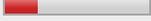
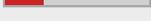
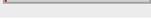
Q77. You indicated something in your experience didn't go as well as we would hope. Would you tell us a little more about it?

Count	Percent		
74	100.00%		
74	Respondents		

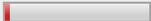
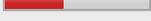
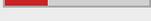
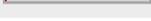
Q78. Please indicate your level of satisfaction with the following: - When I first arrived, I felt welcomed into my community.

Count	Percent		
24	2.71%		Strongly disagree
39	4.40%		Disagree
181	20.41%		Neither agree nor disagree
386	43.52%		Agree
249	28.07%		Strongly agree
8	0.90%		Not applicable
887	Respondents		

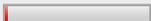
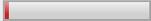
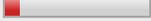
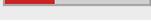
Q79. Please indicate your level of satisfaction with the following: - I feel supported in my residence.

Count	Percent		
15	1.69%		Strongly disagree
35	3.95%		Disagree
203	22.91%		Neither agree nor disagree
382	43.12%		Agree
240	27.09%		Strongly agree
11	1.24%		Not applicable
886	Respondents		

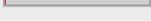
Q80. Please indicate your level of satisfaction with the following: - I have friends where I live.

Count	Percent		
30	3.41%		Strongly disagree
77	8.75%		Disagree
142	16.14%		Neither agree nor disagree
361	41.02%		Agree
260	29.55%		Strongly agree
10	1.14%		Not applicable
880	Respondents		

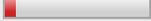
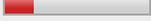
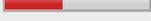
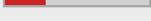
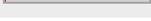
Q81. Please indicate your level of satisfaction with the following: - I have a good relationship with my roommate/s.

Count	Percent		
18	2.04%		Strongly disagree
25	2.83%		Disagree
89	10.09%		Neither agree nor disagree
240	27.21%		Agree
206	23.36%		Strongly agree
304	34.47%		Not applicable
882	Respondents		

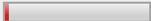
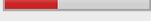
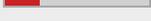
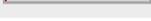
Q82. Please indicate your level of satisfaction with the following: - There are events in my residence for the community that I am interested in attending.

Count	Percent		
18	2.03%		Strongly disagree
71	8.00%		Disagree
135	15.20%		Neither agree nor disagree
390	43.92%		Agree
266	29.95%		Strongly agree
8	0.90%		Not applicable
888	Respondents		

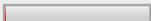
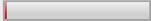
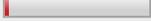
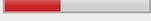
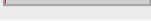
Q83. Please indicate your level of satisfaction with the following: - There is a positive sense of community where I live.

Count	Percent		
24	2.72%		Strongly disagree
68	7.71%		Disagree
179	20.29%		Neither agree nor disagree
352	39.91%		Agree
252	28.57%		Strongly agree
7	0.79%		Not applicable
882	Respondents		

Q84. Please indicate your level of satisfaction with the following: - I feel like I belong in my residence community.

Count	Percent		
23	2.59%		Strongly disagree
70	7.89%		Disagree
242	27.28%		Neither agree nor disagree
325	36.64%		Agree
218	24.58%		Strongly agree
9	1.01%		Not applicable
887	Respondents		

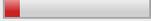
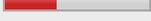
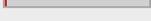
Q85. Please indicate your level of satisfaction with the following: - I feel safe in my residence.

Count	Percent		
4	0.45%		Strongly disagree
13	1.46%		Disagree
25	2.81%		Neither agree nor disagree
343	38.58%		Agree
501	56.36%		Strongly agree
3	0.34%		Not applicable
889	Respondents		

Q86. You indicated something in your experience didn't go as well as we would hope. Would you tell us a little more about it?

Count	Percent		
135	100.00%		
135	Respondents		

Q87. Please indicate your level of satisfaction with the following in your current assignment, this academic year: - Security features surrounding your community (e.g. emergency blue call centers, general lighting)

Count	Percent		
2	0.23%		Very dissatisfied
24	2.73%		Dissatisfied
92	10.47%		Neither dissatisfied nor satisfied
432	49.15%		Satisfied
316	35.95%		Very satisfied
13	1.48%		Not applicable
879	Respondents		

Q88. Please indicate your level of satisfaction with the following in your current assignment, this academic year: - Security features inside your residential community (e.g. door locks, fire equipment, etc.)

Count	Percent		
7	0.80%		Very dissatisfied
22	2.50%		Dissatisfied
73	8.30%		Neither dissatisfied nor satisfied
448	50.97%		Satisfied
319	36.29%		Very satisfied
10	1.14%		Not applicable
879	Respondents		

Q89. Please indicate your level of satisfaction with the following in your current assignment, this academic year: - My understanding of building procedures during an emergency

Count	Percent		
9	1.02%		Very dissatisfied
24	2.72%		Dissatisfied
129	14.64%		Neither dissatisfied nor satisfied
450	51.08%		Satisfied
262	29.74%		Very satisfied
7	0.79%		Not applicable
881	Respondents		

Q90. Please indicate your level of satisfaction with the following in your current assignment, this academic year: - Community commitment to securing the building (e.g., keeping outer doors and windows locked)

Count	Percent		
4	0.45%		Very dissatisfied
16	1.81%		Dissatisfied
114	12.93%		Neither dissatisfied nor satisfied
458	51.93%		Satisfied
278	31.52%		Very satisfied
12	1.36%		Not applicable
882	Respondents		

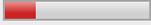
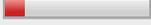
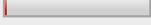
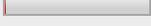
Q91. Please indicate your level of satisfaction with the following in your current assignment, this academic year: - Feeling safe walking home in the dark

Count	Percent		
10	1.13%		Very dissatisfied
43	4.86%		Dissatisfied
101	11.43%		Neither dissatisfied nor satisfied
410	46.38%		Satisfied
315	35.63%		Very satisfied
5	0.57%		Not applicable
884	Respondents		

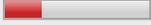
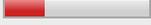
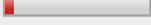
Q92. Please explain why you were dissatisfied with your experience:

Count	Percent	
82	100.00%	
82	Respondents	

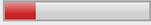
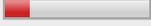
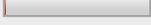
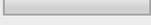
Q93. Currently, residents sign license agreements for a one year period (August 15-August 15). A new option could be to allow students to select the length of their license agreement to be between 9 months and 24 months.What is your reaction to this option?

Count	Percent		
557	62.73%		Very positive
192	21.62%		Somewhat positive
123	13.85%		Neutral
13	1.46%		Somewhat negative
3	0.34%		Very negative
888	Respondents		

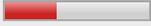
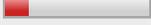
Q94. If this option had been available for your current assignment, which license agreement would you have selected?

Count	Percent		
229	25.90%		9 month
243	27.49%		12 month
56	6.33%		18 month
356	40.27%		24 month
884	Respondents		

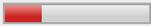
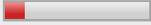
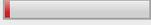
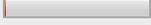
Q95. System-wide, Housing and Residential Services could provide students the option to self-select roommates to live in an MIT apartment with you.What is your reaction to this option?

Count	Percent		
535	60.45%		Very positive
189	21.36%		Somewhat positive
153	17.29%		Neutral
8	0.90%		Somewhat negative
0	0.00%		Very negative
885	Respondents		

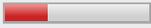
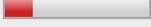
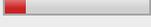
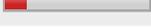
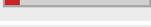
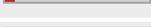
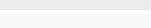
Q96. If given the option, how many roommates would you have self-selected to live with you?

Count	Percent		
377	42.84%		0
318	36.14%		1
148	16.82%		2
37	4.20%		3
880	Respondents		

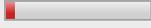
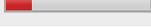
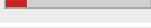
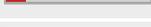
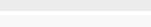
Q97. Housing and Residential Services is exploring ways to allow students to self-select their apartments instead of being assigned through the allocation process.What is your reaction to this option?

Count	Percent		
495	56.06%		Very positive
227	25.71%		Somewhat positive
121	13.70%		Neutral
32	3.62%		Somewhat negative
8	0.91%		Very negative
883	Respondents		

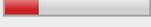
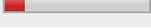
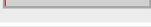
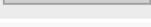
Q98. If given the option, what apartment type would you self-select?

Count	Percent		
260	29.45%		Efficiency
169	19.14%		1 bedroom
131	14.84%		2 bedroom (shared)
134	15.18%		2 bedroom (entire unit)
89	10.08%		3 bedroom (shared)
59	6.68%		3 bedroom (entire unit)
23	2.60%		4 bedroom (shared)
18	2.04%		4 bedroom (entire unit)
883	Respondents		

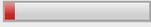
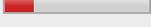
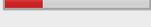
Q99. In order for this process to occur, we would need to assign specific windows of time to students in which they would select their apartments. Thinking about your current assignment, please select 2-3 times which would have been convenient for you to self-select your housing assignment. (All times are in EST.)

Count	Respondent %	Response %	
125	14.32%	5.95%	 6-8am
317	36.31%	15.08%	 8-10am
372	42.61%	17.70%	 10am-12pm
310	35.51%	14.75%	 12pm-2pm
283	32.42%	13.46%	 2-4pm
288	32.99%	13.70%	 4-6pm
407	46.62%	19.36%	 6-8pm
873	Respondents		
2102	Responses		

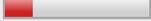
Q100. Currently, license agreements end and begin on August 15th. Housing and Residential Services could provide more options on which students could start and end their license agreements. What is your reaction to this option?

Count	Percent	
544	61.82%	 Very positive
205	23.30%	 Somewhat positive
122	13.86%	 Neutral
8	0.91%	 Somewhat negative
1	0.11%	 Very negative
880	Respondents	

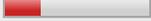
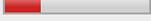
Q101. What would be your preferred month for a license agreement to begin?

Count	Percent	
62	7.04%	 July
409	46.42%	 August
178	20.20%	 September
232	26.33%	 When an apartment becomes available
881	Respondents	

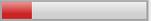
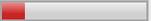
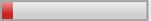
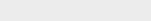
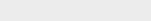
Q102. What would be your preferred month for a license agreement to end?

Count	Percent		
124	14.06%		July
168	19.05%		August
77	8.73%		September
513	58.16%		Any month, with a 30 day notice
882	Respondents		

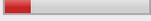
Q103. Currently, pricing is based on room type and does not consider square footage and amenities. In the future, apartments could be priced based on physical characteristics, e.g., size of assigned bedroom, location in building, furniture provided. What is your reaction to this option?

Count	Percent		
307	34.77%		Very positive
223	25.25%		Somewhat positive
221	25.03%		Neutral
88	9.97%		Somewhat negative
44	4.98%		Very negative
883	Respondents		

Q104. Which features are important enough to you that you would consider paying more to rent an apartment?

Count	Respondent %	Response %	
442	53.90%	20.81%	 Larger individual bedroom size
343	41.83%	16.15%	 Larger overall apartment size
166	20.24%	7.82%	 Apartment on a higher floor
280	34.15%	13.18%	 More attractive view from apartment
477	58.17%	22.46%	 Furnished apartment
23	2.80%	1.08%	 Unfurnished apartment
393	47.93%	18.50%	 Larger furniture options (e.g., queen-size bed instead of twin, larger dresser)
820	Respondents		
2124	Responses		

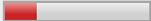
Q105. The information I received prior to moving into residence accurately portrayed my experience of where I am currently living.

Count	Percent		
24	2.71%		Strongly disagree
50	5.64%		Disagree
158	17.83%		Neither agree nor disagree
489	55.19%		Agree
165	18.62%		Strongly agree
886	Respondents		

Q106. Please explain why you were dissatisfied with your experience:

Count	Percent	
49	100.00%	
49	Respondents	

Q107. Is there any additional information that you would like to share about your experience with on campus housing?

Count	Percent	
180	22.28%	 Yes (please explain)
628	77.72%	 No
808	Respondents	