

House Dining Terms & Conditions

**Massachusetts Institute of Technology (MIT)
Division of Student Life – Campus Dining
House Dining Meal Plan Contract
Terms and Conditions: 2020-2021**

The following terms and conditions of the House Dining Meal Plan Contract apply to all MIT House Dining meal plans patrons. By using their meal plan card (MIT ID Card) all MIT students and other House Dining customers agree to accept all of the terms and conditions of the Plan and any revisions that may be made from time to time by MIT. The MIT House Dining Meal Plan Contract is a legally binding contract and cannot be altered or modified without the prior written consent of the Director of Campus Dining. This Contract is valid for the fall or spring semester and becomes binding when the students indicate their acceptance of the Plan through MIT's online Housing and Dining enrollment process.

Required Meal Plan Enrollment

All undergraduate students, regardless of class year, are required to enroll in the Any 14 plan. A COVID subsidy offsets the full price of the plan for both semesters.

Inter-house dining restrictions

In order to maintain physical distancing and density restrictions, students can only utilize their assigned residences and W20 for meals.

Refunds/Prorated Plan

The TechCash Office bases calculations on the **Daily Cost** for the Any 14 plan. In the event a student arrives late to campus or departs campus early, Techcash issues a prorated charge or refund. No refunds granted for willful non-use of mandatory plans. Refunds post to student accounts only.

Special Events & Late Night Snacks

Bon Appetit and Restaurant Associates work with each house to menu special events each month, as well as serve TechSnacks.

Medical and Religious Meal Plan Modifications

MIT Dining takes all reasonable steps to accommodate meal plan participants with religious or dietary needs. MIT Dining collaborates with Bon Appetit, Restaurant Associates, and Disability & Access Services (DAS) in these circumstances. Medical documentation is often required to assess accommodation requests. Please email das-all@mit.edu and/or foodstuff@mit.edu for more information.

Any Plan Week – all undergraduates

Any 14 plan has a set number of meals per week. The meal plan week begins with Sunday brunch and ends at the close of Saturday dinner. Weekly meal plan allocations reset each Saturday following dinner service. The weekly meal plan balance adjusts at the end of each meal period to reflect breakfast/brunch, lunch and dinner, and late night service periods remaining in the week for that particular meal plan. The balance of unused swipes at the close of a week do not carry over, and are not refunded, transferred, or accumulated in any way for future use.

30 Block Plan Semester – Graduate students only

The Block plan has 30 meals for the semester. The meal plan begins at the first Monday (2/15) of the semester and ends at the close of the last Friday dinner of the semester. Block meal swipes are to use at any meal period. Block meals not used by the conclusion of the semester do not carry over and cannot be refunded, transferred, or accumulated for future use.

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Meal Plan Program Schedule Opening and Closing Dates

House Dining meal plan service for the 2021 spring semester begins with breakfast on Monday, February 15, 2021 and ends with dinner on Friday, May 27, 2021. During move-in weekend (February 13 & 14), Dining provides a box brunch and hot dinner.

Scheduling

MIT Dining reserves the right to modify dining program hours of operation as service needs require. MIT Dining will make every reasonable effort to continue dining services during periods of weather emergency, power shortages, union actions, and unforeseen circumstances. Special announcements post on Campus Dining's home page: <https://studentlife.mit.edu/dining> and also via the MIT Mobile App and/or through email sent to meal plan holders.

Dining Dollars

Dining Dollars are optional. You can add any amount to your account: <http://mycard.mit.edu>. Campus retail locations and several off-campus locations all accept dining dollars for food and beverage purchases. Dining dollars come with a 5% discount (each \$1.00 in purchase costs you .95 cents in dining dollars) at on-campus dining locations. Refunding of unused Dining Dollars occurs after each semester ends. Dining Dollars will be the default tender, followed by TechCash, in campus retail dining operations, except LaVerde's in W20.

Leaves of Absence

Students may terminate this Contract without penalty, if given an Institute-approved leave. Students must notify MIT Dining of their leave status and pay for meal plan service used through their posted leave date or last usage date, whichever is later.

Billing

Students are required to pay for the meal plan when it appears on their student account/monthly bill from Student Financial Services. Charges or credits resulting from meal plan changes will appear on student bursar statements after the change. Finance charges resulting solely from meal plan changes will not be adjusted or refunded. Student Financial Services policies on payment of the finance charge for late payments and other penalties for failure to make proper payments apply.

Use of the Identification Card and House Dining Services

Meal Plan membership is nontransferable and sharing your ID is prohibited. The meal plan information is contained in the MIT ID card. To enter a House Dining hall or W20, students must 'tap' or let the door-checker "swipe" scan their MIT ID card. The specific meal (i.e., breakfast, brunch, lunch, or dinner) deducts from the student's meal balance upon each entry into a dining room. MIT Dining reserves the right to inspect MIT ID cards and request other appropriate identification to verify the identity and authorized user of the meal plan.

Forgotten IDs

Dining management makes every effort to admit students who have forgotten IDs and will manually record ID numbers.

Lost or Stolen Cards

Students who lose their MIT ID card, or have it stolen, should follow the procedures for card deactivation on the MIT Card Services web site <http://mycard.mit.edu>. To protect their meal plan weekly balance, as well as TechCASH and Dining Dollar account balances, students should deactivate their card and obtain a replacement within three days. When arriving for meal periods during this time, individuals should bring the email confirmation reporting the lost/stolen ID along with a photo ID to verify identity and meal plan. House Dining Management reserves the right to deny entry to individuals who do not replace their MIT ID card within three

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days of reporting it lost or stolen.

Contract Termination by MIT

Contract termination is at MIT's sole discretion, due to a violation of the Plan or disciplinary action taken by MIT in accordance with Institute policies. Under such circumstances, refunds cover unused meals and dining dollars only.

Conditions of Meal Plan Participation and Service Policies:

- Face coverings are required in the dining hall at all times, except when sitting at a table.
- Please do not consume food and beverages in serving areas.
- Food is primarily take-out in approved to-go containers only. Personal containers not permitted.
- Patrons may not bring their own food and/or distribute outside food in house dining operations.
- Patrons are responsible for collecting their own china, glassware, flatware, napkins, trash and food leftovers, and processing them at designated dish return areas if re-usables are available.
- We request patrons notify house dining staff of food spills or accidents in the dining room, to help expedite cleanup and avoid safety hazards for all.
- For public health, face coverings are required in the dining hall except when eating at your table, proper hygiene, including recommended handwashing.
- Service animals are the only animals allowed in dining halls.
- MIT is not responsible for personal belongings brought into, or left in, dining halls, so please be mindful.
- Only dining staff serves food. There are no self-service stations. Many items are prepackaged and ready-to-go.
- Photography in all dining halls is strictly limited to respect privacy of students and staff. Please ask for prior authorization before taking photos.

Sick Meals

Non-COVID Sick meals are available to students who are ill and unable to come to a house dining hall. Please email foodstuff@mit.edu to order a sick meal. **Sick students should not pick up their own meals.** (Students should work with friends, GRAs or ADs to arrange for sick meal delivery). One meal deducts from the student's weekly meal balance.

Miscellaneous

Enforcement of this Agreement is in accordance with the applicable laws of the Commonwealth of Massachusetts.