

House Dining Terms & Conditions

Massachusetts Institute of Technology (MIT) Division of Student Life – Campus Dining House Dining Meal Plan Agreement Terms and Conditions: 2023-2024

The following terms and conditions of the House Dining Meal Plan Contract apply to all MIT House Dining meal plans, MIT debit accounts, and cash diners of House Dining locations. By using their MIT ID Card or another form of payment to gain entry to the MIT House Dining hall, all MIT students and other House Dining customers agree to accept the terms and conditions of the Plan and any revisions. The MIT House Dining Meal Plan Agreement is a binding contract and cannot be altered or modified without the prior written consent of the Director of Campus Dining. This Contract is valid for the entire academic year and becomes binding when the students indicate their acceptance of the Plan through MIT's online enrollment process.

Required Meal Plan Enrollment

Mealtimes contribute to building a sense of community within houses and promote interactions between residents, house staff, faculty, and guests. Students living in Baker House, Maseeh Hall, McCormick Hall, Next House, Simmons Hall, New Vassar, 405 Memorial, Green Hall (collectively, "House Dining") are required to enroll in one of the meal plans designated for their residence and class year eligibility. Members of the first year class assigned to a house dining residence should enroll in a meal plan following the close of the first year housing lottery period. Incoming first years assigned to a house dining residence who do not select a meal plan by Monday, August 7, 2023 automatically enroll in the 225 Block plan. Returning students who opt to live in a house dining residence are required to enroll in a meal plan by Wednesday, July 5, 2023; via the web at <https://mycard.mit.edu> Returning students who do not enroll in a meal plan by this date will default to the minimum meal plan of their class year. Required meal plan eligibility is below:

Class Year	All Dining Houses
1 st Year (Semester 1&2)	Any 21 or 225 + \$150 D\$
Sophomore (Semester 3&4)	190
Junior (Semesters 5&6)	160
Senior (Semesters 7or [^])	125

****Minimum enrollment requirements are determined by the number of semesters individuals attend MIT, and are congruent with Housing policies and procedures. Individuals granted advanced class standing are not eligible to change their meal plan mid-academic year. For example, a first year granted second year status in January is not eligible for the second-year minimum enrollment plan until the third semester. For Transfer and Cross-registered students, minimum meal plans are based on the class year assigned by the MIT Registrar.**

Any student assigned to a house dining residence after August 1, 2023, who was not living in assigned housing for the spring 2023 semester, automatically defaults to the minimum meal plan on September 1, 2023 if they haven't

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selected a plan. Any student assigned to housing in an HD Residence after January 1, 2024 who was not living in assigned housing for the fall 2023 semester automatically defaults to the minimum meal plan on January 26, 2024 if they haven't selected a plan.

All meal plans automatically renew at the end of the fall semester for the spring semester, regardless of whether plans are required or voluntary. Students can make changes to meal plans through mycard.mit.edu once the Change Period opens. To cancel a meal plan you must directly email foodstuff@mit.edu.

Minimum meal plan by Class Year Roll-out Schedule

Year	2023-24 Plan	2024-25 Plan
1	21/225	21/225
2	190	190
3	160	160
4	125	160

Meal Plan Changes and Cancellations

The meal plan change and cancellation period occurs prior to each semester. Returning students, who did not choose a fall meal plan by the July 5, 2023 deadline, will default into the minimum plan, but still can change their meal plan at any time during the change period. Students may **only make one** change to their meal plan during each change period. **For the academic year 2023-24, the fall change period begins on Friday August 11, 2023 and ends on Wednesday August 30, 2023. The spring change period begins Friday, January 5, 2024 and ends on Wednesday, January 24, 2024.** No changes will be permitted after the change period unless it is to add a new meal plan or is at the request of a MIT office. Changes made to plans may result in additional charges. Visit <https://mycard.mit.edu> to make changes.

Refunds/Prorated Plans

We recommend changes occur during Change Periods to avoid any financial penalties for late requests. TechCash bases calculations on the **Daily Cost** for the Any 21 plan or the **Per Meal Cost** for block plans. You may see a credit or charge depending on your specific circumstance on your student account. Please allow several business days for a change to post.

Students who move from a residence with House Dining, to a residence with no mandatory meal plan requirement may cancel their meal plan on a prorated basis beginning the day after their move date.

Meal plan holders seeking a refund for a meal swipe (i.e. accidental double swipe, inaccurate dining charge etc.) or other reason are asked to email foodstuff@mit.edu to request a review. If appropriate, refunds may be issued to a meal plan holder on a case-by-case basis.

PLEASE NOTE: Students must cancel their meal plan independently of the housing reassignment process by emailing foodstuff@mit.edu with name and ID number.

Late Night Meals and Hours

All members of the residential community may use late night options offered at Simmons Hall and The Howard

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Dining Hall in Maseeh. Students may use a meal swipe, cash, dining dollars, and TechCASH during late night. Simmons late night service is 9:00pm–1:00am Sunday–Thursday. The Howard Dining Hall late night service is open from 10:00pm–1:00am Sunday–Thursday. Times and days are subject to change. The first meal plan week of each semester and Institute holidays excluded. Adverse weather conditions may necessitate closing.

Medical and Religious Meal Plan Modifications or Exemptions

MIT Dining takes all reasonable steps to assist participants with religious or medical dietary needs in the House Dining system, but MIT does not guarantee House Dining can address all possible dietary restrictions. MIT Dining collaborates closely with Bon Appetit and Student Disability Services to assist those with special dietary needs. *Campus Dining does not make determinations for individual students and relies on colleagues in DAS and ORSEL for final decisions.* Meal plan exemptions requests are for the following reasons only: medical diagnoses and religious observances. Both require documentation and/or statements from competent authority. Excluded reasons: non-medical food preferences, work or class schedules, and access to house kitchens. Please email foodstuff@mit.edu for more information on the exemption process.

Block Plan Semester

Each Block plan has a set number of meals per semester and students can use more than one swipe during a meal period. The meal plan begins on the first official Saturday brunch of the semester and ends after dinner on the last day of finals at the close of each semester. Block meal swipes can be used at any meal period and for guests. Block meals not used by the conclusion of the semester do not carry over and cannot be refunded, transferred, or accumulated for future use.

Any Plan Week

Any 21 plan has a set number of meals per week and students can swipe **once** per meal period. The meal plan week begins with Sunday brunch and ends with Saturday dinner. This plan is designed to cover seven breakfasts, five lunches, seven dinners, and two brunches during a regular academic week. Weekly meal plan allocations reset Sunday morning prior to the breakfast period. Please note that some weeks of the semester include holidays or semester breaks, which may have reduced meal schedules. The meal plan begins on the first official Saturday breakfast of the semester and ends after dinner on the last day of finals at the close of each semester. The balance of unused swipes at the close of a week do not carry over, and are not refunded, transferred, or accumulated in any way for future use. Any 21 plans include 8 guest swipes.

Cash Door Rates

Students and staff can pay cash door rates with Techcash, cash, and dining dollars (for meal plan holders) at the six house dining locations. Breakfast is \$10.50, Lunch/brunch is \$16.50, and Dinner is \$19.50. A MIT ID or mobile credential is required to access residential houses.

Children Door Rates

Children under three years accompanying parents are not charged for dining hall meals. Children ages 3-12 years are charged at 50% of the corresponding meal door rate. Thirteen years and over pay the adults rates.

Meal Plan Program Schedule Opening and Closing Dates

The official House Dining service for the 2023 fall semester begins with breakfast on Saturday, September 2, 2023, at Maseeh and ends with dinner on Thursday, December 21, 2023 in all houses. Service for the 2024 spring semester begins with breakfast at Maseeh on Saturday, February 3, 2024 and ends with dinner on Wednesday, May 22, 2024. The meal plan program does not cover summer, winter break or IAP. The meal plan covers Spring Break and Thanksgiving week with modified services and locations.

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For fall Welcome Week, Campus Dining and The Office of Orientation coordinate meals for first year students from Saturday, August 26 – Friday, September 1. Please look for schedules: <https://studentlife.mit.edu/dining>

Scheduling

MIT Dining may need to modify dining program hours of operation as service needs require. MIT Dining will make every reasonable effort to continue dining services during periods of weather emergency, power shortages, union actions, and unforeseen circumstances. Special announcements post on MIT Dining's home page, <https://studentlife.mit.edu/dining>, via the MIT Mobile App and/or through email sent to meal plan holders. Monday holidays typically include brunch and dinner service only. Thanksgiving week and spring break week schedules are announced several weeks in advance and typically have reduced meal service periods.

Guest Meal Passes

Any 21 plan holders receive guest passes as shown in the following chart. Block meal plan swipes can be used for guest meals. The meal plan holder must accompany guests during meals. The meal plan holder must have the guest meal transaction processed by the cashier at the entry desk. There is no refund or rollover for remaining guest passes at the end of each semester. Any 21 plan holders can donate up to six guest meals and Block plan holders can donate up to six regular swipes to SwipeShare.

Any 21	Blocks
8 Guest Passes per semester	Included in total meal allotment

Dining Dollars

Dining Dollars are optional, except for the 225 + \$150 plan. You can add any amount to your account: <http://mycard.mit.edu>. Campus retail food locations, house dining, and several off-campus locations all accept dining dollars for food and beverage purchases. Dining dollars come with a 5% discount (each \$1.00 in purchase costs you .95 cents in dining dollars) at on-campus dining locations. Unused Dining Dollars roll over from the fall to spring semester, as long as there is a spring contract. Fall dining dollars can be used over IAP. If there is no spring contract, a fall dining dollar credit posts to the student account. All dining dollars expire after commencement on May 31, 2024. Dining Dollars will be the default tender, followed by TechCash, in campus retail dining operations, except the grocery in W20.

Change in status

Students registered for the fall semester and enrolled in a meal plan who either will not be attending MIT during the spring semester or will be attending an MIT semester abroad program, must notify Campus Dining of the change in status and housing, using the online change/cancellation form. This avoids enrollment for a spring-semester meal plan and being charged.

Leaves of Absence

Students may terminate this Contract without penalty, if given an Institute-approved leave. Students must notify MIT Dining of their leave status and pay for meal plan service used through their posted leave date or last usage date, whichever is later.

Billing

Students are required to pay for the meal plan when it appears on their student account/monthly bill from Student Financial Services. Charges or credits resulting from meal plan changes will appear on student bursar

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statements after the change. Finance charges resulting solely from meal plan changes will not be adjusted or refunded. Additional resources can be found at: <https://sfs.mit.edu/>

Dining Hall Access

Meal Plan membership is nontransferable. To enter a House Dining hall, students must present their valid MIT ID card or Mobile ID and tap the reader upon entry. Students have the ability to use their mobile phones or watch in addition to their MIT ID card. If none of these options are available, the student should notify the cashier and the ID number will be recorded manually for processing. The specific meal (i.e., breakfast, brunch, lunch, dinner, or late night) deducts from the student's meal balance upon each tap. MIT Dining reserves the right to inspect MIT ID cards and request other appropriate identification to verify the identity and authorized meal plan user.

Lost or Stolen Cards

Students who lose their MIT ID card, or have it stolen, should follow the procedures for card deactivation on the MIT Card Services web site. To protect meal plan balances, as well as TechCASH and Dining Dollar account balances, students should deactivate their cards and obtain a replacement as soon as possible.

Contract Termination by MIT

Contract termination is at MIT's sole discretion, due to a violation of the Plan or disciplinary action taken by MIT in accordance with Institute policies. Under such circumstances, refunds cover unused meals and dining dollars only.

Conditions of Meal Plan Participation and Service Policies:

- House dining meal plans offer unlimited servings at all regular meals eaten in the dining halls, so we request you take what you want, but eat what you take.
- Please do not consume food and beverages in the serving area.
- Except as otherwise specified, no food or beverages may be removed from the House Dining operations. Prohibited items include: Tupperware, Ziploc bags, and other non-approved to-go containers.
- Diners may take one piece of hand fruit, one cookie, or one ice cream cone when leaving the dining room. Topping off a standard size personal beverage mug is OK. Please do not remove serving ware – plates, bowls, glasses, cups and silverware.
- Takeout meals are available utilizing MIT's green box program. Customers with takeout containers are required to leave immediately after obtaining their food from the serving area and may not eat in the dining room. Cups for cold beverages are available at beverage stations for take-out customers.
- The manager of the dining facility and in compliance with MIT policies may conduct inspections of bags and coats only upon the reasonable belief of a material violation of the Plan.
- There are NO alcoholic beverages permitted in MIT Dining locations during regular service hours or at special events or catered activities, except through the MIT event registration process and in accordance with MIT alcohol policy.
- Diners may not bring their own food and/or distribute outside food in house dining operations.
- Please notify house dining staff of food spills or accidents in the dining room, to help expedite cleanup and avoid safety hazards for everyone.
- For sanitation and safety purposes, shirts and shoes are required in all dining halls.
- Service animals are the only animals allowed in dining halls.
- MIT is not responsible for personal belongings brought into, or left in, dining halls. So please be mindful.
- To avoid cross contamination of food contact surfaces and service areas, patrons should utilize utensils and service ware provided by MIT, and may not bring their own china, flatware, glassware or other kitchen utensils into dining operations.

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- Photography in all dining halls is strictly limited to respect privacy of students and staff. Please ask for prior authorization before taking photos.

MIT Debit Account and cash customer use of House Dining Services

Students pay the door price when paying with cash, and TechCASH and/or Dining Dollars. MIT Campus Dining posts cash prices on the web site and in all House Dining locations. Cash prices are subject to change at any time by MIT Campus Dining. All meal plans, debit accounts and cash customers agree to the terms and conditions of this Contract, upon entering the dining room.

House Dining Express Meals

Students enrolled in a meal plan may order a box meal(s) in lieu of attending a regular meal service period(s). Box meal service is available only when classes are in session, and is not available during weekends or holidays. Order Express meals using the online order [Form](#) at and placed by 12:00 pm (noon) the day prior to pick up. Pick up Express Meals during House Dining service hours, Monday through Friday. Students must leave their MIT ID with the door checker when picking up box meals if not eating in the dining hall at the time of pickup. To obtain a second meal, in addition to a box meal, a student must swipe again. Students enrolled in a meal plans may order breakfast, lunch and dinner box meals.

Sick Meals

Sick meals are available to students who are ill and unable to come to a House Dining hall for a scheduled meal. Pick up sick meals at any house dining room at breakfast, brunch, lunch, or dinner. Sick students must fill out the Sick Meal Order [Form](#). **Sick students should not pick up their own meals.** (Students should work with friends, GRAs or ADs to arrange for sick meal delivery). The student picking the meal must have the completed Sick Meal Order Form to give to the cashier. One meal deducts from the student's weekly meal balance or the cash price deducts from Dining Dollars or TechCASH account.

Miscellaneous

Enforcement of this Agreement is in accordance with the applicable laws of the Commonwealth of Massachusetts.