House Dining Terms & Conditions

Massachusetts Institute of Technology (MIT)
Division of Student Life – Campus Dining
House Dining Meal Plan Contract
Terms and Conditions: 2021-2022

The following terms and conditions of the House Dining Meal Plan Contract apply to all MIT House Dining meal plans, MIT debit accounts, and cash patrons of House Dining locations. By using their meal plan card (MIT ID Card) or another form of payment to gain entry to the MIT House Dining hall, all MIT students and other House Dining customers agree to accept all of the terms and conditions of the Plan and any revisions thereto, that may be made from time to time by MIT. House Dining policies are at door checker stations. The MIT House Dining Meal Plan Contract is a legally binding contract and cannot be altered or modified without the prior written consent of the Director of Campus Dining. This Contract is valid for the entire academic year and becomes binding when the students indicate their acceptance of the Plan through MIT’s online Housing and Dining enrollment process.

Required Meal Plan Enrollment
Mealtimes contribute to building a sense of community within houses and promote interactions between residents, house staff, faculty, and guests. Students living in Baker House, Maseeh Hall, McCormick Hall, Next House, Simmons Hall, New Vassar (collectively, “House Dining”) are required to enroll in one of the meal plans designated for their residence and class year eligibility. Members of the first year class assigned to a house dining residence should enroll in a meal plan following the close of the first year housing lottery period. Incoming first years assigned to a house dining residence who do not select a meal plan by Tuesday, July 28, 2021 automatically enroll in the 225 block plan. Returning students who opt to live in a house dining residence are required to enroll in a meal plan by Monday, July 5, 2021; via the web at https://mycard.mit.edu, Returning students who do not enroll in a meal plan by this date will default to the minimum meal plan of their class year. Required meal plan eligibility is below:

<table>
<thead>
<tr>
<th>Class Year</th>
<th>All Dining Houses</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st Year (Semester 1&amp;2)</td>
<td>Any 19 or 225 + $150 D$</td>
</tr>
<tr>
<td>Sophomore (Semester 3&amp;4)</td>
<td>125</td>
</tr>
<tr>
<td>Junior (Semesters 5&amp;6)</td>
<td>125</td>
</tr>
<tr>
<td>Senior (Semesters 7or^)</td>
<td>125</td>
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**Minimum enrollment requirements are determined by the number of semesters individuals attend MIT, and are congruent with Housing policies and procedures. Individuals granted advanced class standing are not eligible to change their meal plan mid-academic year. For example, a first year granted second year status in January is not eligible for the second year minimum enrollment plan until his/her third semester at MIT.

Any student assigned to housing in an HD Residence after August 1, 2021, who was not living in assigned housing for the spring 2021 semester, automatically defaults to the minimum meal plan on September 1, 2021. Any
student assigned to housing in an HD Residence after January 1, 2022 who was not living in assigned housing for the fall 2021 semester automatically defaults to the minimum meal plan on January 28, 2022.

All meal plans automatically renew at the end of the fall semester for the spring semester, regardless of whether they are required or voluntary. Students can make changes to meal plans through mycard.mit.edu once the change period opens.

### Class Year Plan Requirements Phase-In Grid

<table>
<thead>
<tr>
<th>Year</th>
<th>2021-22 Plan</th>
<th>2022-23 Plan</th>
<th>2023-24 Plan</th>
<th>2024-25 Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>19/225</td>
<td>19/225</td>
<td>19/225</td>
<td>19/225</td>
</tr>
<tr>
<td>2</td>
<td>125</td>
<td>190</td>
<td>190</td>
<td>190</td>
</tr>
<tr>
<td>3</td>
<td>125</td>
<td>125</td>
<td>160</td>
<td>160</td>
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<tr>
<td>4</td>
<td>125</td>
<td>125</td>
<td>125</td>
<td>160</td>
</tr>
</tbody>
</table>

### Meal Plan Changes and Cancellations

The meal plan change and cancellation period is at the beginning of each semester. Returning students, who did not choose a fall meal plan by the June 21, 2021 deadline, may change their meal plan at any time during the change period. For the academic year 2021-22, the fall change period begins on Friday, August 27, 2021 and ends on Friday, September 10, 2021. The spring change period begins Friday, January 7, 2022 and ends on Friday, February 5, 2022. Visit [https://mycard.mit.edu](https://mycard.mit.edu) to make changes.

### Refunds/Prorated Plans

We recommend changes occur before the first day of fall or spring meal plan start dates (September 4 or January 29) to avoid any financial penalties. TechCash bases calculations on the Daily Cost for the Any 19 plan or Per Meal Cost for block meal plans. You may see a credit or charge depending on your specific circumstance. The new block plan charge posts in full when a change occurs, even when switching between block plans. For example, if you have a 125 plan and change your plan to a 190 plan, you are credited any remaining balance on the 125 and charged the full 190 plan. The full price of the cancelled plan minus the Daily Cost (Any plans) or Per Meal Cost (block plans) of meals already used is the basis for calculations. Refunds post to student accounts only. Intentional non-use of a plan is not grounds for a refund.

**Students may only make one change to their meal plan during each change period.** Students enrolled in the meal plan on a voluntary basis may not cancel their meal plan after the corresponding semester’s change period ends. Students who enroll after the fall change period ends may not change or cancel their meal plan until the spring change period. Students who enroll after the spring change period may not change or cancel their meal plan. Meal plan changes are pro-rated on a daily basis for weekly plans or remaining block meals beginning with the first available meal the day following the submitted change. Students who move from a residence with House Dining, to a residence with no mandatory meal plan requirement may cancel their meal plan on a prorated basis beginning the day after their move date. **PLEASE NOTE: Students must cancel their meal plan independently of the housing reassignment process.** Voluntary meal plan holders may cancel their plans prior to the first day of service for the semester or during the change period only.

### Late Night Meals and Hours
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All members of the residential community may use late night options offered at Simmons Hall and The Howard Dining Hall in Maseeh. Students may use a meal swipe, cash, dining dollars, and TechCASH during late night. Simmons late night service is 9:00pm–1:00am Sunday–Thursday. The Howard Dining Hall late night service is open from 10:00pm–1:00am Sunday–Thursday. Times and days are subject to change. The first meal plan week of each semester and Institute holidays excluded. Adverse weather conditions may necessitate closing.

Medical and Religious Meal Plan Modifications or Exemptions
MIT Dining takes all reasonable steps to assist participants with religious or medical dietary needs in the House Dining system, but MIT does not guarantee that House Dining facilities can address all possible dietary restrictions. MIT Dining collaborates closely with Bon Appetit and Student Disability Services to assist those with special dietary needs. Campus Dining does not make determinations for individual students and relies on colleagues in DAS and ORSEL for final decisions. Meal plan exemptions requests are for the following reasons only: medical diagnoses and religious observances. Both require documentation and/or statements from competent authority. Excluded reasons: vegan/vegetarian/raw diets, work/class schedule, access to kitchen, or personal preferences. Please email foodstuff@mit.edu for more information on the process.

Student Financial Services bases aid on the top meal plan price: Any 19 or Block 225.

Block Plan Semester
Each Block plan has a set number of meals per semester. The meal plan begins on the first official Saturday brunch of the semester and ends at the close of the last Friday dinner of the semester, typically the last day of finals. Block meal swipes are to use at any meal period and can be used for guests. Block meals not used by the conclusion of the semester do not carry over and cannot be refunded, transferred, or accumulated for future use.

Any Plan Week
Any 19 plan has a set number of meals per week and you can swipe once per each meal period. The meal plan week begins with Sunday brunch and ends at the close of Saturday dinner. Weekly meal plan allocations reset each Saturday following dinner service. The weekly meal plan balance adjusts at the end of each meal period to reflect breakfast/brunch, lunch and dinner, and late night service periods remaining in the week for that particular meal plan. The balance of unused swipes at the close of a week do not carry over, and are not refunded, transferred, or accumulated in any way for future use. Any 19 plans also have 8 guest swipes included.

Door Rates
Students and staff can pay cash door rates with Techcash, cash, and dining dollars (for meal plan holders) at the six house dining locations. Breakfast is $9.50, Lunch/brunch is $14.95, and Dinner is $17.95. A MIT ID is required to access residential houses.

Meal Plan Program Schedule Opening and Closing Dates
The official House Dining service for the 2021 fall semester begins with brunch on Saturday, September 4, 2021, and ends with dinner on Friday, December 17, 2021. Service for the 2021 spring semester begins with brunch on Saturday, January 29, 2022 and ends with dinner on Wednesday, May 18, 2022. The meal plan program does not cover summer, winter break or IAP. The meal plan covers Spring Break and Thanksgiving week with modified services and locations.

For fall Welcome Week, Campus Dining and Orientation coordinate meals available for first year students from Saturday, August 28 – Friday, September 3. Please look for schedules.

Scheduling
MIT Dining reserves the right to modify dining program hours of operation as service needs require. MIT Dining
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will make every reasonable effort to continue dining services during periods of weather emergency, power shortages, union actions, and similar circumstances. Special announcements post on MIT Dining’s home page, https://studentlife.mit.edu/dining, via the MIT Mobile App and/or through email sent to meal plan holders.

**Guest Meal Passes**
Any 19 plan holders receive guest passes as shown in the following chart and Guest passes activate after the change period for each semester. Guest meals are included in the total of each Block plan and are available for immediate use. The meal plan holder must accompany individuals using guest passes during the meal. The meal plan holders must present their MIT ID cards to the cashier to swipe for the meal plan holder’s meal and for the guest meal. There is no refund or rollover for remaining guest passes at the end of each semester. Any 19 plan holders can donate up to eight guest meals and Block plan holders can donate up to eight regular swipes to SwipeShare.

<table>
<thead>
<tr>
<th>Any 19</th>
<th>Blocks</th>
</tr>
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<tbody>
<tr>
<td>8 Guest Passes per semester</td>
<td>Included in total meal allotment</td>
</tr>
</tbody>
</table>

**Dining Dollars**
Dining Dollars are optional, except for the 225 + $150 plan. You can add any amount to your account: [http://mycard.mit.edu](http://mycard.mit.edu). Campus retail locations, house dining, and several off-campus locations all accept dining dollars for food and beverage purchases. Dining dollars come with a 5% discount (each $1.00 in purchase costs you .95 cents in dining dollars) at on-campus dining locations. Unused Dining Dollars roll over from the fall to spring semester, as long as there is a spring contract. If there is no spring contract, a credit goes to your account for remaining fall dining dollars. All dining dollars expire after commencement on May 27, 2022. Dining Dollars will be the default tender, followed by TechCash, in campus retail dining operations, except LaVerde’s in W20.

**Change in status**
Students registered for the fall semester and enrolled in a meal plan who either will not be attending MIT during the spring semester or will be attending an MIT semester abroad program, must notify MIT Dining of their change in status and housing, using the online change/cancellation form. This avoids enrollment for a spring-semester meal plan and being charged.

**Leaves of Absence**
Students may terminate this Contract without penalty, if given an Institute-approved leave. Students must notify MIT Dining of their leave status and pay for meal plan service used through their posted leave date or last usage date, whichever is later.

**Billing**
Students are required to pay for the meal plan when it appears on their student account/monthly bill from Student Financial Services. Charges or credits resulting from meal plan changes will appear on student bursar statements after the change. Finance charges resulting solely from meal plan changes will not be adjusted or refunded. Student Financial Services policies on payment of the finance charge for late payments and other penalties for failure to make proper payments apply.

**Use of the Identification Card and House Dining Services**
Meal Plan membership is nontransferable and sharing your ID is prohibited. The meal plan information is
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contained in the MIT ID card. To enter a House Dining hall, students must let the door-checker “swipe” scan their MIT ID card. The specific meal (i.e., breakfast, brunch, lunch, or dinner) deducts from the student’s meal balance upon each entry into a dining room. MIT Dining reserves the right to inspect MIT ID cards and request other appropriate identification to verify the identity and authorized user of the meal plan.

Forgotten IDs
House dining management makes every effort to admit students who have forgotten IDs and will manually record ID numbers to charge to student accounts.

Lost or Stolen Cards
Students who lose their MIT ID card, or have it stolen, should follow the procedures for card deactivation on the MIT Card Services website [http://mycard.mit.edu](http://mycard.mit.edu). To protect their meal plan weekly balance, as well as TechCASH and Dining Dollar account balances, students should deactivate their card and obtain a replacement within three days. When arriving for meal periods during this time, individuals should bring the email confirmation reporting the lost/stolen ID along with a photo ID to verify identity and meal plan. House Dining Management reserves the right to deny entry to individuals who do not replace their MIT ID card within three days of reporting it lost or stolen.

Contract Termination by MIT
Contract termination is at MIT’s sole discretion, due to a violation of the Plan or disciplinary action taken by MIT in accordance with Institute policies. Under such circumstances, refunds cover unused meals and dining dollars only.

Conditions of Meal Plan Participation and Service Policies:
- House dining meal plans offer unlimited servings at all regular meals eaten in the dining halls, so we request you take what you want, but eat what you take.
- Please do not consume food and beverages in the serving area.
- Except as otherwise specified, no food or beverages may be removed from the House Dining operations. Prohibited items include: Tupperware, Ziploc bags, and other non-approved to-go containers.
- Customers may take one piece of hand fruit, one cookie, or one ice cream cone when leaving the dining room. Topping off a standard size personal beverage mug is OK. Please do not remove serving ware – plates, bowls, glasses, cups and silverware.
- Takeout meals are available utilizing MIT’s green box program. Customers with takeout containers are required to leave immediately after obtaining their food from the serving area and may not eat in the dining room. Paper cups for cold beverages are available at beverage stations for take-out customers.
- The manager of the dining facility and in compliance with MIT policies may conduct inspections of bags and coats only upon the reasonable belief of a material violation of the Plan.
- There is NO smoking in any MIT Dining location.
- There are NO alcoholic beverages permitted in MIT Dining locations during regular service hours or at special events or catered activities, except through the MIT event registration process and in accordance with MIT alcohol policy.
- Patrons may not bring their own food and/or distribute outside food in house dining operations.
- Patrons are responsible for collecting their own china, glassware, flatware, napkins, trash and food leftovers, and processing them at designated dish return areas.
- We request patrons notify house dining staff of food spills or accidents in the dining room, to help expedite cleanup and avoid safety hazards for all.
- For sanitation and safety purposes, proper hygiene and appropriate attire, including shirt and shoes are
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required in all dining halls.

- There is no use of in-line skates, skateboards, bicycles, or similar items in dining halls.
- Service animals are the only animals allowed in dining halls.
- MIT is not responsible for personal belongings brought into, or left in, dining halls. So please be mindful.
- To avoid cross contamination of food contact surfaces and service areas, patrons should utilize utensils and service ware provided by MIT, and may not bring their own china, flatware, glassware or other kitchen utensils into dining operations.
- Photography in all dining halls is strictly limited to respect privacy of students and staff. Please ask for prior authorization before taking photos.

MIT Debit Account and cash customer use of House Dining Services
Students pay the door price when paying with cash, and TechCASH and/or Dining Dollars. MIT Campus Dining posts cash prices on the web site and in all House Dining locations. Cash prices are subject to change at any time by MIT Campus Dining. All meal plans, debit account and cash customers agree to the terms and conditions of this Contract, upon entering the dining room.

House Dining Express Meals
Students enrolled in a meal plan may order a box meal(s) in lieu of attending a regular meal service period(s). Box meal service is available only when classes are in session, and is not available during weekends or holidays. Order Express meals using the online order Form at and placed by 12:00 pm (noon) the day prior to pick up. Pick up Express Meals during House Dining service hours, Monday through Friday. Students must leave their MIT ID with the door checker when picking up box meals if not eating in the dining hall at the time of pickup. To obtain a second meal, in addition to a box meal, a student must swipe again. Students enrolled in a meal plans may order breakfast, lunch and dinner box meals.

Sick Meals
Sick meals are available to students who are ill and unable to come to a House Dining hall for a scheduled meal. Pick up sick meals at any house dining room at breakfast, brunch, lunch, or dinner. Sick students must fill out the Sick Meal Order Form. Sick students should not pick up their own meals. (Students should work with friends, GRAs or ADs to arrange for sick meal delivery). The student picking the meal must have the completed Sick Meal Order Form to give to the cashier. One meal deducts from the student’s weekly meal balance or the cash price deducts from Dining Dollars or TechCASH account.

Miscellaneous
Enforcement of this Agreement is in accordance with the applicable laws of the Commonwealth of Massachusetts.
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June 2, 2021